

## Letter of Appreciation

Mr.Timir V. Shah.

14 August 2009

ITV Computers Pvt. Ltd.

11, Sakhi Apartment,

M.G.Road,

Opp.Swimming Pool,

Kandivali (West),

Mumbai – 400067.

Dear Mr.Timir Shah,

You have won our admiration with your outstanding workmanship & strict adherence to our demanding deadline in installing elaborate and complex Structured Networking ,Racks & other related **turnkey projects accessories of Rs.40,36,644 Order** in our entire call centre 5 storied building (more than 2000 ports call centre) within a record time.

It is very hard to find such high standard of sincerity and trustworthiness in the world of business today.

It would be pleasure to work with you again in future.

With heartfelt gratitude & sincere appreciation, we wish you a steady professional growth & a grand success in all your future endeavours.

Sincerely yours,

For Serco BPO (India Operations)  
(Formerly Infovision)

Navtej Matharu  
CIO

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Serco BPO Pvt Ltd , 339 Udyog Vihar Phase IV , Gurgaon , Haryana (India)